

WARRANTY CLAIM FORM



Thawzall warranties hydronic equipment for two years and flameless heaters for one year from the original invoice date.

RMA (Return Material Authorization) number is required for parts return. RMA must be clearly marked on the outside of the returned package. For a credit, parts must be returned within 30 days after RMA is issued.

THAWZALL, LLC

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TODAY'S DATE	
YOUR NAME	
YOUR TITLE	
COMPANY	
E-MAIL	
PHONE	
FAX	
CELL	

MODEL NUMBER	
VIN NUMBER	
DATE OF ORIGINAL PURCHASE	

Describe problem in detail:

How was the problem resolved?

LABOR HOURS

HOURLY LABOR RATE

IF PARTS WERE ORDERED FROM THAWZALL RECORD SALES ORDER # OR INVOICE # HERE

Generator Hours